

8. Central Infrastructure Facilities of Flughafen Hamburg GmbH

Revision: 01 March, 2016

This section describes the central infrastructure facilities listed under Point II, 2.5.4 of the Airport Usage Regulations.

1. Ground handling positions

Ground handling positions are assigned and made available by Flughafen Hamburg GmbH. Ground handling positions are located on Apron 1 close as pier positions with a jetbridge connection (see Point 4) and as remote positions on Apron 1 and Apron 2, served by bus connections to the terminal facilities. At the pier positions 39 & 40 (jetbridge) and the remote position 41, subject to specific requirements, the WiWo Procedure (walk-in walk-out) may be implemented. So-called "combined boarding" may, subject to specific requirements, be implemented at all positions equipped with a jetbridge connection, with the exception of positions 4 and 20.

2. Waste disposal system

Flughafen Hamburg GmbH provides a waste disposal system. This system ensures the correct disposal of waste material.

Entry point

Waste is accepted on the weighing scales at the waste acceptance point.

Exit point

Sorted waste material is handed over to the collection service provider.

3. Faeces disposal system

Flughafen Hamburg GmbH provides a faeces disposal facility and also provides faeces vehicles with the necessary cleaning liquids. This system ensures the correct disposal of faeces.

Entry point

The faeces vehicles are emptied in the faeces disposal facility.

Exit point

Issue of cleaning fluids to the faeces vehicles of the various ground handling service providers.

Giving over of faeces for disposal.

4. Jetbridges

Flughafen Hamburg GmbH makes jetbridges available for the pier parking positions and provides the docking and undocking services for the connecting of the jetbridges to the aircraft.

5. Baggage transportation system

Flughafen Hamburg GmbH provides a baggage transportation and transfer system. Baggage is fed into this baggage transportation system which the airport provides, either at a check-in counter or using one of the automated baggage drop facilities (I-Drop kiosks). No other location or site is authorised for feeding baggage into the system. Baggage items are placed in destination cases or on the baggage conveyor belts, as appropriate, for the airline and its representatives. Availability of the system at all times cannot be guaranteed.

Because of the automated sorting procedures used, only machine-readable barcode baggage tags in accordance with the IATA standards may be used for outward baggage. The use of hand-written baggage tags is not permitted. BAG tags are to be generated using the CUPPS system, provided by the airport for a fee. BAG tags at automated baggage drop facilities (I-Drop kiosks) are also to be generated using the system provided by the airport for a fee.

The airline and/or its representative is responsible to ensure that the Baggage Sorting Message (BSM) is delivered to the baggage transportation and transfer system in time.

Sole responsibility for the inspection and x-raying of baggage and the operation of the multi-stage baggage monitoring equipment lies with the Federal Police. The airline and/or its representative is solely responsible for the handling of dangerous goods in checked-in baggage. In accordance with the Act on Aviation Security ("Luftsicherheitsgesetz" or "LuftSiG"), Flughafen Hamburg GmbH is only required to open the locks on an item of baggage in the event of an order issued by the Federal Police for examination of said item.

The airline and/or its representative is obliged to observe the following procedures for the checking-in of baggage in accordance with the relevant regulations:

- a. Checking-in of baggage must be concluded no later than 35 minutes before scheduled time of departure (STD). As it is possible, depending on the contents of an item of baggage, that said item will need to pass through several stages of the baggage monitoring system, Flughafen Hamburg GmbH recommends that baggage not be accepted later than 35 minutes before STD. In special cases, Flughafen Hamburg GmbH may

temporarily extend the closing time for baggage to up to 40 minutes before STD.

- b. Items of baggage (other than oversized baggage) with belts, eyelets, straps and the like, which may become jammed in the baggage transportation system, must be placed in the transport trays provided at check-in.
- c. Items of baggage which are larger than 850 mm * 420 mm * 650 mm and/or heavier than 40 kg must be checked in at the counter for oversized baggage; items of baggage which are lighter than 5 kg are not appropriate for transportation through the multi-stage baggage monitoring system and must therefore also be checked in at the counter for oversized baggage.
- d. For transfer baggage which is to be transferred to an ongoing flight using the baggage transportation system, a minimum connecting time of 45 minutes is to be observed. Separate loading onto the arriving aircraft is a prerequisite for orderly sorting. This provision shall come into effect on 01 November, 2016.

The airline and/or its representative is liable for damages arising from failure to comply with these procedures.

Additional expense or effort incurred by Flughafen Hamburg GmbH and arising from matters within the sphere of responsibility of the airline, may be additionally charged to the airline as appropriate.

6. Stationary air conditioning facilities

Flughafen Hamburg GmbH provides a stationary preconditioned air facility for climate control on aircraft at each pier position. The use of on-board or mobile generating equipment is not permitted. The ground handling agent is responsible for connecting the equipment to the aircraft.

7. Stationary electricity (ground power) facilities

Flughafen Hamburg GmbH provides stationary electricity facilities at each pier position. The use of on-board or mobile generating equipment is not permitted. The ground handling agent is responsible for connecting the equipment to the aircraft.

8. System for provision of fresh water

Flughafen Hamburg GmbH provides a fresh water delivery system.