

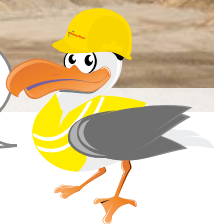
Hamburg Airport – keeping you up to date

# Apron construction work!

## Longer routes for everyone



Please  
be patient



**Dear Passengers,**

We are currently refurbishing Apron 1 – the heart of our infrastructure at Hamburg Airport – during ongoing flight operations. This has to be done so that the concrete and asphalt surfaces, in some cases 60 years old, will be suitable for the challenges of airport operations in the future.

### **More bus transfers needed**

Due to the construction work, sections of the apron are blocked, so that only a limited number of pier parking positions are available. Significantly more aircraft have to be parked at remote positions. This means that there are detours on the remaining space, along with increased traffic – passenger buses, baggage tugs, construction vehicles, and aircraft. We were well prepared for the construction period and so we have more buses and personnel in place. We cannot, however, rule out longer waits at peak times when traffic levels are high.

**We apologise for any inconvenience you may experience as a result of this necessary apron refurbishment.**

# Worth knowing – three important questions

## What do the measures mean for you?

Every day, we are working hard to keep the impact of this construction work on flight operations as small as possible. Particularly during peak periods, we cannot rule out individual cases of lengthy waiting times for handling flights, passengers and baggage. We apologise for any inconvenience arising from the construction work and ask for your patience and understanding. Passengers and those meeting them should plan to have enough time in view of the construction work.

## When will everything be operating as normal again?

The complete refurbishment of the apron is taking place in phases and due for completion at the end of 2020. All construction phases directly adjacent to the terminals will be completed in the course of 2018. All pier parking positions will then be available to aircraft again, and some of the transfers to remote positions will no longer be necessary.

## What are the benefits of the apron refurbishment?

The revision of the line markings and ground signage will make surface traffic at Hamburg Airport quicker and more flexible, and taxiing and waiting times for aircraft will become shorter. At the same time, the aircraft will taxi more efficiently and more quietly on the new surface. This is good for the environment, reducing both engine noise and CO<sub>2</sub> emissions.

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